

McKean County Housing Authority

TEXT MESSAGING AUTHORIZATION

I authorize McKean County Housing Authority to send text message alerts, reminders and notifications to me on my provided cell phone number. I understand that that all messaging will be sent to the landlord on record. However, the landlord may designate other individuals to receive certain text messages. By accepting these terms, I understand that text messaging charges from my cell phone provider may apply.

Landlord's Name: _____

Property Address: _____ **Unit Number:** _____

Landlord's Cell Phone: (_____) _____

Additional Individuals Authorized to Receive Text Message Alerts:

Authorized Individual	Relationship	Cell Phone Number
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Authorized Individual	Relationship	Cell Phone Number
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Authorized Individual	Relationship	Cell Phone Number
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Authorized Individual	Relationship	Cell Phone Number
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My signature below indicates that I represent and warrant that I am the person legally responsible for all use of the accounts, that I am at least 18 years of age, and that I agree to all terms and conditions of use for the text messaging services. I understand that this authorization can only be revoked in writing.

Signature	Date
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Texting Notice to Landlords

Texting your Housing Provider

MCHA is committed to communicating with you about your housing need and status while protecting your privacy and personal information. Text communication however, comes with risks and limitations that you should be aware of.

What you need to know:

Housing discussions, counseling or crisis-related support will not be provided by MCHA Staff through text messages.

Texts are not an appropriate substitute for in-person or over-the-telephone communication, or for attending the scheduled face to face meeting when needed.

Personal information that you send in text messages could be at risk if an account and/or device is compromised. It is your responsibility to protect your accounts and devices from inappropriate access and/or loss.

There is no guarantee that MCHA will receive or be able to respond to texts in a timely manner; therefore, text messaging should not be relied upon in urgent or emergent situations.

If you send a text to a MCHA staff expecting a reply and do not hear back within a reasonable time period, it is your responsibility to follow up with that person regarding your care and/or appointments.

Text are not secure, private or confidential modes of communication. Text messages may be stored in backup servers by telecommunications service providers, even if manually deleted from a phone. Electronic communications may also be re-routed.

Contact the MCHA with concerns

We welcome your comments and questions regarding texting between participants/landlords and MCHA.

Email: info@mcrha.org